MISSION
Our mission is to provide informational, educational, and enrichment services and resources to the community through a comprehensive and efficient library system.

VISION
The vision of Cass County Public Library is to encourage discovery, community, and collaboration through quality collections and connections.

CONNECT
@CassCoLibrary
@CassCoLib
casscolibrary.org/youtube
www.casscolibrary.org
asklib@casscolibrary.org

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Values

Patron needs come first:
We place the highest priority on service to our patrons and treat every request with equal value.

Respect for people:
We recognize the contributions of our staff and we treat all our patrons and each other with respect.

Learning organization:
We commit to the professional growth and enrichment of our staff.

Access to information:
We ensure access to information for people of all ages, abilities and means.

Freedom of information:
We protect our patrons' freedom to read and view all library information.

Privacy and confidentiality:
We safeguard our patrons' right to request and obtain information in confidence.

Quality:
We strive to deliver the highest quality service possible. We strive to provide up-to-date library materials for our service population.

Stewardship of community resources:
We respect the contributions of the community to its library. We hold ourselves accountable for the efficient and effective use of all resources – people, time, assets, and funds.

Integrity:
We follow the highest ethical standards, which have been adopted by Cass County Government and our profession.

Board of Trustees

Becky Klein, President
Mary Dobson, Vice President
Barbara Boucher, Treasurer
Roger Toomey
Tonya Long
LOCATIONS

- Archie
- Drexel
- Garden City
- Genealogy
- Harrisonville & Administrative Offices
- Northern Resource Center
- Pleasant Hill
- Bookmobile
Our people are Cass County Public Library’s greatest resource!

These individuals lead a dynamic and valuable staff of 78 employees.
2021 was a year of welcome changes to Cass County Public Library! After our citizens approved a tax levy increase the previous year, the library set out to make improvements promised during the campaign. Through changes big and small, we completed many upgrades and projects to bring Cass County modern library services.

We upgraded all patron computers and increased internet bandwidth at every location. In addition, the library added online resources on a variety of topics to help patrons access the information they need. Among these new resources is one of my favorites, Consumer Reports, where I can find reviews and ratings for items like the new TV I recently purchased.

All branches underwent makeovers, both major and minor, to provide a more welcoming experience for our patrons. In April, the Archie branch opened in its new location, tripling its size and offering a space where patrons of all ages can spend time. While working in Archie at one of their new tables, I enjoyed seeing how much the kids loved the new reading cubby.

We also made significant improvements in how we reach out to our community beyond our physical library buildings. We launched the Library by Mail program for Homebound individuals throughout Cass County. Mailing items to patrons at no cost is such a wonderful service we can provide, and I am excited to see how it grows in the future. People who would otherwise not have access to library materials can now receive items directly. While our hardworking Bookmobile had its last ride in August, plans were made to purchase a new Bookmobile, which should be up and running in the Fall of 2022.

After being closed to the public for part of the year in 2020, all branches fully reopened to the public and the library began offering in-person events again in 2021. The COVID-19 pandemic had a lasting impact on how the library provides service. One example is contactless curbside pickup which continues to be a part of the library’s regular hours.

Christie Kessler, the library’s previous director, retired in the fall after 19 years of service. I was excited to transition to this role after serving as Assistant Director for the past 5 years. During this time, my respect and appreciation for the community has only grown. I look forward to continuing the tradition of our vibrant library system at Cass County Public Library. We are dedicated to providing modern libraries to all residents of Cass County through a diverse collection, enriching and educational programs, invaluable services, and a welcoming experience in our facilities.
WHAT DOES IT COST TO RUN THE LIBRARY?

**EXPENDITURES**

- Library Materials: $253,243
- Operations: $646,113
- Personnel: $1,830,889
- Capital Outlay: $259,694

**TOTAL EXPENDITURES**: $2,989,939

**RESERVES**

- $2,388,930

*Holding for future branch building project

WHERE DOES THE MONEY COME FROM?

Most funding is sourced by local taxes:

- Property Tax: $5,296,075
- Fines and Fees: $14,330
- Interest Income: $6,223
- State Aid: $61,291
- Grants: $950

**TOTAL REVENUE**: $5,378,869
Library Statistics

WHO IS CCPL?

<table>
<thead>
<tr>
<th>Category</th>
<th>Details</th>
</tr>
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<tr>
<td>POPULATION SERVED</td>
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<tr>
<td>CARDHOLDERS</td>
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<td>New Cardholders 2021</td>
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<td>BRANCHES</td>
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<tr>
<td>STAFF</td>
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<tr>
<td>Full-Time</td>
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<tr>
<td>Part-Time</td>
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</tr>
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</table>

WHAT YOU CAN READ, WATCH, AND DOWNLOAD FROM CCPL

- Books In All Branches: 187,044
- eBooks: 23,468
- eAudiobooks: 13,822
- Books on CD: 4,560
- DVDs: 19,245
- Music CDs: 664

TECHNOLOGY @ CCPL

- PUBLIC COMPUTERS: 67
- WI-FI SESSIONS: 7,107
- COMPUTER SESSIONS: 9,186
- WEBSITE VISITS: 702,711

HOW MANY ITEMS WERE CHECKED OUT BY EACH BRANCH IN 2021?

- Total Circulation 2021: 149,248
  - Harrisonville: 79,303
  - Drexel: 12,451
  - Bookmobile & Library by Mall: 2,936
  - Garden City: 22,884
  - Pleasant Hill: 29,079
  - Archie: 24,277
  - Digital: 81,791
  - Northern Resource Center: 149,248
### HOW YOU ARE USING CCPL

#### PROGRAMMING
- Youth Programs: 391
- Youth Attendance: 8,878
- Adult Programs: 153
- Adult Attendance: 1,599

#### SUMMER READING
- Youth Participants: 1,592
- Youth Completions: 827
- Adult Participants: 545
- Adult Completions: 315

#### VISITORS
- Total Visitors: 91,631
- Curbside Patrons: 623
- Notary Sessions: 60

#### REFERENCE QUESTIONS
- Total Questions: 8,307

#### DATABASE USAGE
- Total Usage: 14,948

#### CIRCULATION TOTAL
- Total Circulations: 402,564
  - Physical Items: 320,773
  - Digital Items: 81,791

#### INTERLIBRARY LOAN CIRCULATION
- Borrowed Items: 690
- Loaned Items: 425

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**Summer Reading 2021**

**TAILS AND TALES**
As the post-pandemic world emerged, the library adapted its programming to virtual events and grab-n-go kits. Buildings were updated with new fixtures, furniture, and computers; a move was made in Archie; and the library focused on providing excellence in all areas by using innovative ideas to reach our patrons with services and resources needed.